

B612 Charms Terms & Conditions

Updated as of 20 May 2024

By participating in the promotion, shoppers will be deemed to have read and understood these rules are to be bound by them, any other requirements set out in any related promotional material and all amendments, additions, replacement, and modifications as may be from time to time.

1. The Event, B612 Charms, is organised by Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**").
2. By participating in and/or allowing your child/ward to participate in this Activity, you agree to be bound by these Terms and Conditions ("**Conditions**") and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>), which together constitute a binding agreement between you and Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**"), governing your and/or your child's/ward's participation in this Activity.
3. In these Conditions, references to 'we', 'us' and 'our' mean CAG, CAG's appointed contractors, our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires.

Qualifications

4. This event is valid for registered Changi Rewards members only from 24 May 2024 to 14 July 2024.
5. All purchase of passes must be made via the Changi App with a valid Changi Rewards membership account.
6. Redemptions of B612 Charms Passes are on a first-come-first-serve basis and subjected to availability.
7. One (1) B612 Charms Pass allows for 1 participant during the operating hours of the B612 Charms.
8. All redemptions and purchases of activity passes are non-exchangeable, non-refundable, and not for resale.
9. No refunds will be given after the purchase of the B612 Charms Pass. In the case of no show, the B612 Charms Pass will be forfeited, and no refunds will be provided.
10. This event is open to all ages. However, parental supervision is recommended for children under the age of 8.
11. The provided shrinky art sheets and markers are for use during the event and within the activity area only.
12. Participants are responsible for keeping their artwork and materials within the designated area.
13. The shrinky art baking process will be conducted by staff only. Participants are not permitted to handle hot materials.
14. We reserve the right to limit the number of shrinky art pieces created per participant. Artworks must adhere to the provided template to be processed for baking.
15. Participation in the Event is strictly at your own risk. By participating in and/or allowing your child/children/ward/s to participate, you declare that you and/or your child/children/ward/s are in good mental and physical health and do not have any conditions (e.g. motion sickness, heart, neck, back or leg problems) that may be detrimental to your well-being by participating, nor are you under the influence of

any medication that may influence your ability to move.

16. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, as well as their respective directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event.
17. All participants are required to follow the instructions of the crew and adhere to safety measures at the event site for their own safety and well-being. We reserve the right to deny entry to the Event or to request that any participant exits from the Event site in the event the participant(s) fails to comply with the instructions or safety measures. In such event, there shall be no refund of any passes purchased.
18. Further, CAG reserves the right to refuse or terminate the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
19. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Activity and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Activity, to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant's personal data.
20. CAG's decision on all matters relating to the Activity and its promotion is final, conclusive and binding. CAG reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions

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