

# Starry Mini Golf Terms & Conditions

*Updated as of 20 May 2024*

By participating in the promotion, shoppers will be deemed to have read and understood these rules are to be bound by them, any other requirements set out in any related promotional material and all amendments, additions, replacement, and modifications as may be from time to time.

1. The Event, Starry Mini Golf is organised by Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**").
2. By participating in and/or allowing your child/ward to participate in this Event, you agree to be bound by these Terms and Conditions ("**Conditions**") and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>, which together constitute a binding agreement between you and Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**"), governing your and/or your child's/ward's participation in this Event.
3. In these Conditions, references to 'we', 'us' and 'our' mean CAG, CAG's appointed contractors, our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires.

## **QUALIFICATIONS**

4. This promotion is valid for registered Changi Rewards members only from 24 May 2024 to 14 July 2024.
5. Every S\$50 spent in a single receipt from Participating Outlets at Changi Airport Terminals 1, 2, 3, 4 public areas (collectively "**Changi Airport Public Areas**") entitles shopper to redeem one (1) discounted Starry Mini Golf at S\$5 for the entry of one (1) person for one play slot of the Starry Mini Golf activity on the terms set out below. A maximum of three (3) Starry Mini Golf passes can be redeemed in a single receipt (i.e. corresponding to S\$150 spend, while payment made by Changi Pay or Mastercard will be entitled for an additional Starry Mini Golf Pass (i.e. maximum of four (4) passes in a single receipt). **Receipts are valid for a period of 7 days from the date of spend for the booking of the discounted pass(es)**. Note: Receipts from Jewel Changi Airport are NOT eligible for the promotion.
6. For the purposes of the Qualifying Receipts, the payment modes accepted to meet the qualifying spend are:
  - Cash (in local currency or equivalent amount in foreign currency)
  - NETS and Credit cards
7. Payments made using other payment modes not mentioned above (such as Changi Dollar vouchers, Changi Rewards eVoucher, Changi Gift Cards, tenant vouchers e.g. NTUC vouchers) are excluded from the computation of the qualifying spend amount. However, such non-eligible payment modes may still be used for partial payment for the transaction, provided that the balance amount paid in cash, NETS, credit cards, Changi Dollar vouchers, Changi Rewards eVouchers or Changi Gift Cards meets the qualifying spend amount.
8. Participating Outlets for the Promotion includes all retail and F&B outlets operating at the public areas in Changi Airport Terminals 1 to 4 except the following: -
  - Jewel Changi Airport
  - MindChamps Preschool
  - Banks
  - Bank / Airline / Ambassador / Pay-per-use Lounges
  - Changi Recommend outlets
  - Counters such as car rental services, airport shuttle and transportations
  - Crowne Plaza Hotel, including outlets within the hotel premises
  - Left luggage services counter
  - Medical clinics
  - Money changing facilities

- Postal services & Post-on-Wheels
  - Service counters at Arrival Hall
  - Telecommunication outlets such as Starhub
  - Temporary outposts operated by non-CAG tenants
  - Top-Up Card Transactions/Machines
  - Jewel Attractions
  - Changi Lounges
  - Shaw movie tickets
  - YotelAIR Singapore Changi Airport
  - Temporary vendors at promotional spaces such, e.g. Jewel Atrium and Cloudg Piazza
  - Receipts from purchases of Changi gift card, gift certificates and vouchers
9. To qualify, receipt purchases must be made from 24 May 2024 to 14 July 2024. All slots must be booked via the Changi App and are available for bookings from 5pm to 10pm for Fridays (last entry at 9.30pm) and 12pm to 10pm for Saturdays, Sundays, Public Holiday & School Holiday (last entry at 9.30pm).
  10. For shoppers who paid using Changi Pay at the point of transaction, the perks to purchase the discounted Starry Mini Golf Pass will be auto credited into the shopper's Changi account page and will be valid for bookings within the next 7 days from the date of the receipt.
  11. For shoppers who paid using cash or a credit card and present their Changi Rewards physical card or e-card at the point of transaction, the perks to purchase the discounted Starry Mini Golf Pass will be auto credited into the shopper's Changi account. If the physical card or e-card is not presented at the point of transaction, shoppers can manually upload a copy of the receipt on the Changi App Playpass account within 7 days from the receipt date to receive the perks to purchase the discounted Starry Mini Golf Passes in their Changi account page. For avoidance of doubt, no perks shall be given if the receipt is uploaded more than 7 days from the receipt date.
  12. Qualifying Receipt(s) must be presented at the designated Starry Mini Golf counter for verification purposes prior to entry to the Starry Mini Golf. CAG reserves the right to refuse entry for erroneous redemption or missing/defaced receipt(s).
  13. Booking of Starry Mini Golf play slots must be booked via the Changi App PlayPass and are on a first-come-first-serve basis and subject to availability. Participants must present their Changi Rewards e-Card QR code or booking confirmation pass / email on the day of the booked slot.
  14. All redemptions must be made via the Changi App PlayPass with valid Changi Rewards membership account. New members may also download the Changi App for the subsequent redemption of the discounted passes.
  15. Redemption and booking of play slots must be made within **the Promotion Period** via the Changi App. Redemptions and booking of play slots are on a first-come-first-serve basis and subjected to availability.
  16. Direct purchase of Starry Mini Golf Passes is also available for purchase at S\$15.00 per pass via the Changi App.
  17. One (1) Starry Mini Golf pass admits one (1) person for a single entry during the operating hours of the Starry Mini Golf.
  18. Participants are to proceed to the Starry Mini Golf Entry Points at least 10 minutes before their slot to complete all required registration. Parent/Guardian/s must accompany your child/children/ward/s at the point of registration.
  19. All redemptions and purchases of Starry Mini Golf passes are non-exchangeable, non-refundable, and not for resale.

20. No refunds will be given after the purchase of the Starry Mini Golf pass. Only the date and timeslot can be edited up to 1 hour before the booked timeslot. In the case of no show and/or late arrival, the booked slot will be forfeited and no refunds will be provided. We will not be liable for any of your losses or expenses due to the failure to comply with the provisions.
21. Each play slot will consist of 5 minutes of safety briefing/preparation and approximately 25 minutes of play time for both weekdays and weekends/public holidays.
22. Participants must be at least 3 years old to play. Age will be verified upon registration or entry. Guests who do not meet the age requirement will be denied entry without a refund.
23. All children under 13 years old will require at least 1 accompanying and paying adult to enter the course. The child-accompanying adult ratio is 1:1. (i.e. 1 child to be accompanied by 1 paying adult.)
24. Violent play or deliberate pushing is not permitted.
25. Individuals with spinal & neck injuries, pregnant, wheelchair bound, history of epilepsy are advised against participating in the Starry Mini Golf.
26. Individuals must always adhere to the instructions of the operators.
27. No food and drinks allowed in the Starry Mini Golf course.
28. Participants are responsible for all equipment issued (putter and mini golf ball) during their visit. All equipment must be returned upon exiting the golfing area. Lost or damaged putters will incur a replacement fee of S\$50 per putter. Lost or damaged mini golf balls will incur a replacement fee of S\$5 per ball.
29. Our operators have the right to refuse entry or terminate the play if the above conditions are not met and no refunds shall be entertained.
30. CAG will not be held responsible for any accidental injuries during play as per terms and conditions accepted prior booking for this activity.
31. CAG acknowledges that all personal property brought into the Starry Mini Golf by participant is at participant's risk and that CAG/Event Organiser shall not be liable for any damage to or loss of such personal property.
32. Participation in the Event is strictly at your own risk. By participating in and/or allowing your child/children/ward/s to participate, you declare that you and/or your child/children/ward/s are in good mental and physical health and do not have any conditions (e.g. motion sickness, heart, neck, back or leg problems) that may be detrimental to your well-being by participating, nor are you under the influence of any medication that may influence your ability to move.
33. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, as well as their respective directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event."
34. All participants are required to follow the instructions of the crew and adhere to safety measures at the event site for their own safety and well-being. We reserve the right to deny entry to the Event or to request that any participant exits from the Event in the event the participant(s) fails to comply with the instructions or safety measures. In such event, there shall be no refund of any Starry Mini Golf passes purchased.

35. CAG reserves the right to refuse or terminate the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
36. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Event and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Event, to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant's personal data.
37. CAG's decision on all matters relating to the Event and its promotion is final, conclusive, and binding.
38. CAG reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions.

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