

TERMS AND CONDITIONS FOR OVERSEAS QR PAYMENT WITH CHANGI PAY PROMOTION



SPEND AND BE REWARDED WITH S\$50 WORTH OF E-VOUCHERS WITH EVERY S\$500 NETT ACCUMULATIVE OVERSEAS SPEND WITH CHANGI PAY (“PROMOTION”)

1. The Promotion

1.1. This Promotion is organized by Changi Airport Group (Singapore) Pte Ltd. (“**CAG**”).

1.2. By participating in this Promotion, all participants shall be deemed to have read, understood, and agree to be bound by the following terms and conditions and all amendments, additions, replacements, and modifications hereto as may be made from time to time. Subject to the terms and conditions contained herein, this Promotion is valid for Changi Pay users from **1 April 2024, 0000 hours (SGT) to 31 March 2025, 2359 hours (SGT) (both dates inclusive)** or when redemptions last, whichever is earlier, or such other period(s) as may be determined by Changi Airport Group in its absolute discretion (the “**Promotion Period**”).

2. Eligibility

2.1. To be eligible for this Promotion (“**Eligible User**”), you must use Changi Pay for the payment through Liquid Account.

3. Definitions

3.1. “**Eligible Transaction**” means a successful peer-to-merchant QR payment made through Alipay+ (overseas) or DuitNow (Malaysia) QR, via the Changi Pay digital wallet.

4. Promotion Mechanics

4.1. An Eligible User will receive a set of e-vouchers worth S\$50 (“**e-Vouchers**”) with every S\$500 nett accumulative spend on Eligible Transactions made overseas during the Promotion Period. Refunded transactions will not be taken into account for the purposes of this Promotion. Each Eligible User may receive a **maximum** of four (4) sets of Changi Pay e-Vouchers within the Promotion Period. The list of countries accepting Changi Pay include China, Malaysia, Macau, Hong Kong, Japan and South Korea. The full list of countries accepting Changi Pay can be found via <https://www.changiairport.com/en/shop/changipay/faqs.html> - Where can i use Changi Pay.

4.2. The e-Vouchers comprises 5 pieces of S\$10 off with no minimum spend Changi Pay e-vouchers.

4.3. The Promotion is limited to the first 2,000 set of e-Vouchers to be given away on a first-come-first-served basis.

4.4. The e-Vouchers are valid for a period of 6 months starting from the date of receipt of the e-Vouchers. No extension, refund, or replacement shall be permitted or entertained.

4.5. The e-Vouchers can be used for purchases at participating outlets at Changi Airport Terminals (both Transit and Public area, excluding Terminal 2 canteen), Jewel Changi Airport and on iShopChangi.com with no minimum spend required and it must be applied

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by the Eligible User in Changi Pay before processing payment. The list of participating outlets can be found via <https://www.changiairport.com/en/shop/changipay/outlets.html>.

- 4.6. Amounts paid for the purchase of tobacco products (including without limitation cigarettes, cigars, or any other form of tobacco, or any tobacco derivative or substitute) will not be eligible for the redemption of the e-Vouchers.
- 4.7. The e-Vouchers (or any part thereof, including any unutilized portion) are strictly non-refundable, non-transferable, and not exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated. The e-Vouchers are subject to such further terms and conditions as may be stipulated on the e-Vouchers.

5. Fulfilment

- 5.1. Subject to the fulfilment of the terms and conditions set out herein, CAG shall credit the e-Vouchers to the Eligible User's Changi Pay wallet account within 14 working days after the end of every calendar month.
- 5.2. Eligible Users who qualify for the e-Vouchers will be notified by email, or any other suitable means as CAG may deem fit, within 14 working days after the end of every calendar month.

6. GENERAL TERMS & CONDITIONS

- 6.1. All payment services relating to the use of Changi Pay are provided by Liquid Group Pte Ltd ("**Liquid**"). Changi Airport Group (Singapore) Pte Ltd is marketing the aforesaid payment services on behalf of Liquid. Liquid is the holder of a Major Payment Institution licenses for account issuance, domestic money transfer, cross-border money transfer, merchant acquisition and e-money issuance under the Payment Services Act.
- 6.2. CAG's decisions on all matters relating to the Promotion are final, conclusive, and binding on all Users.
- 6.3. CAG shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with this Promotion, and each User agrees to indemnify and hold CAG harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by CAG in relation to the Promotion.
- 6.4. CAG reserves the right in its sole and absolute discretion to terminate the Promotion or to vary the terms and conditions herein at any time at its absolute discretion without further notice.
- 6.5. In the event of any inconsistency between these terms and conditions and any other form of publicity collateral relating to the Promotion, these terms and conditions shall prevail.

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6.6. These terms and conditions shall be construed and governed in accordance with the laws of the Republic of Singapore. CAG and all Users hereby accept the exclusive jurisdiction of the Singapore courts to rule on any issues or disputes related thereto.

These terms and conditions are updated as of 21 August 2024.