

TERMS & CONDITIONS FOR “WOW Win on Weekdays” PROMOTION 21 FEBRUARY– 17 MARCH 2022

1. ACCEPTANCE OF TERMS AND CONDITIONS

- 1.1. By participating in the “WOW Win on Weekdays” promotion (the “**Promotion**”), each Participant (as defined below) confirms that he/she has read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Promotion-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the “**Terms and Conditions**”). This Contest is organised by Jewel Changi Airport Trustee Pte. Ltd. (in its capacity as Trustee-Manager of Jewel Changi Airport Trust). (“Jewel”).
- 1.2. As a condition of entry into the Promotion, each Participant affirms and represents that he/she is above 18 years of age and agrees to be bound in all respects by these Terms and Conditions.

2. PROMOTION ELIGIBILITY CRITERIA

- 2.1. The Promotion is open to all individuals with local residential addresses:

- a. aged 18 years and above (as at the date of their participating in the Lucky Draw);
- b. who meet the Qualifying Spend (as defined below) requirement as set out in Clause 3; and
- c. are not persons within the Excluded Categories (as defined below),

(each a “**Participant**” and collectively the “**Participants**”).

- 2.2. “**Excluded Categories**” refer to:

- a. directors and employees of Jewel, Changi Airport Group (Singapore) Pte Ltd, CapitaLand Group, and any of its subsidiaries, the Civil Aviation Authority of Singapore, Jewel’s appointed agencies, vendors, auditors, and any other persons involved in organising, promoting and/or conducting the Promotion;
- b. immediate family members of persons who fall within the class of persons referred to in Clause 2.2(a) above. Immediate family members mean spouses, children, parents, parents-in-law and siblings;
- c. any person who is or becomes insane, deceased, insolvent or is the subject of a criminal investigation, or has criminal proceedings instituted against him/her in any jurisdiction (at the time of entry and/or the draw);
- d. any person whose participation in and/or association with the Promotion may cause (in the sole and absolute opinion of Jewel) and/or the Promotion any disrepute, contempt, scandal, ridicule, or cause Jewel and/or the Promotion to be perceived unfavourably; and
- e. any other person or class of persons deemed ineligible or notified by Jewel as being ineligible from time to time.

- 2.3. Jewel reserves the right (in its sole and absolute discretion) to determine the eligibility of any person in relation to the Promotion, and Jewel may at any time during the Promotion (and whether before, during or after a Lucky Draw), disqualify any person from participating in the Promotion without providing any reason if it determines that such person does not meet the eligibility criteria above.

3. PROMOTION MECHANICS AND CONDITIONS OF PARTICIPATION

- 3.1. The Promotion shall commence from 0000hrs (SGT) on 21 February 2022 to 2359hrs (SGT) on 17 March 2022 (the “**Promotion Period**”).
- 3.2. Participants who spend a minimum of \$50 Qualifying Spend in a single receipt at Jewel shall be eligible to participate in the Promotion. Participants shall be entitled to redeem one (1) Draw Card (as defined below) for every block of \$50 Qualifying Spend on a single receipt.

For illustration purposes:

Amount of Qualifying Spend in a Single Receipt	No. of Draw Cards to be issued
\$100	2x Draw Cards

For the purposes of the Promotion, “**Qualifying Spend**” shall mean all amounts spent at Attractions, Retail and Food & Beverage (F&B) outlets within Jewel Changi Airport, but **does not include** amounts spent at the following:

- a. YOTELAIR Singapore Changi Airport
- b. Changi Experience Studio
- c. Changi Lounge
- d. Online purchases, including website or app ticket purchases for Jewel Attractions
- e. Banks / ATMs / Money Changers / Financial Services
- f. SISTIC / AXS / SAM payments
- g. Cash Card / Stored Value Cards Top-Up transactions
- h. Voucher and Gift Card purchases (i.e. tenant vouchers, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card, iTunes Gift Card)
- i. Temporary vendors at promotional spaces, e.g. Jewel Atrium and Cloud9 Piazza, Pushcarts/kiosks and vending machines
- j. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
- k. Car rental services, airport shuttle and transportation counters
- l. Tobacco products

The list of participating outlets in the Promotion is subject to change by Jewel at its discretion without prior notice.

- 3.3. Each Draw Card entitles the Participant to participate in the Promotion to stand one (1) chance to win a Prize.
- 3.4. Participants who meet the minimum Qualifying Spend in a single receipt will be entitled to redeem a Promotion slip in the form of a chance card (each referred to as a “**Draw Card**”), by presenting their receipt at Level 1 Jewel Concierge, within the period(s) stated below:

No	Weekly Lucky Draw Period	Receipt(s) Dated	Redemption Period for Draw Card(s)
1	21 February – 24 February	21 February – 24 February	21 February – 24 February, 1000hrs to 2130hrs 25 February, 1000hrs to 1400hrs
2	28 February – 3 March	28 February – 3 March	28 February – 3 March, 1000hrs to 2130hrs

			4 March, 1000hrs to 1400hrs
3	7 March – 10 March	7 March – 10 March	7 March – 10 March, 1000hrs to 2130hrs 11 March, 1000hrs to 1400hrs
4	14 March – 17 March	14 March – 17 March	14 March – 17 March, 1000hrs to 2130hrs 18 March, 1000hrs to 1400hrs

Receipt must be presented at the point of redemption for verification.

Redemption of Draw Cards and any receipts which are not within the stipulated period will be rejected.

- 3.5. Participants may redeem Draw Card(s) to participate in the Weekly Lucky Draw on a date that is different from the receipt date on which they met the Qualifying Spend, provided that the Participant drops off the Draw Card(s) into the lucky draw boxes located in front of Level 1 Jewel Concierge (“**Lucky Draw Box**”), before the stipulated deadline for the relevant Weekly Lucky Draw Period.
- 3.6. Participants must complete all fields stated on the Draw Card and drop the completed Draw Card into the Lucky Draw Box corresponding to the receipt date, failing which the Draw Card will automatically be disqualified.
- 3.7. All Draw Cards must be dropped into the Lucky Draw Box located in front of Level 1 Jewel Concierge within the period stated below:

No	Weekly Lucky Draw Period	Receipt(s) Dated	Deadline to drop Draw Card(s) into Lucky Draw Box
1	21 February – 24 February	21 February – 24 February	25 February, 1400hrs
2	28 February – 3 March	28 February – 3 March	4 March, 1400hrs
3	7 March – 10 March	7 March – 10 March	11 March, 1400hrs
4	14 March – 17 March	14 March – 17 March	18 March, 1400hrs

All Draw Cards dropped after the stipulated period will be rejected.

3.8. Jewel will conduct 4 lucky draws (each a “**Weekly Lucky Draw**”) on the dates stated below.

No	Weekly Lucky Draw Date
1	28 February
2	7 March
3	14 March
4	21 March

3.9. For each Weekly Lucky Draw, Jewel will select 3 Draw Cards for each day of the Weekly Lucky Draw Period (for a total of 12 winners per Weekly Lucky Draw, and a total of 48 winners over the entire Promotion Period), who shall each be a winner of one (1) Prize. Each Weekly Lucky Draw is a separate lucky draw conducted for the Draw Cards dropped in each Lucky Draw Box for each day in the preceding Weekly Lucky Draw Period. Jewel reserves the right to change the date of any of the said lucky draws without notice.

No	Weekly Lucky Draw Period	No. of winners	No. of prizes
1	21 February – 24 February	12 winners	12
2	28 February – 3 March	12 winners	12
3	7 March – 10 March	12 winners	12
4	14 March – 17 March	12 winners	12

3.10. All Weekly Lucky Draws will be conducted at Jewel’s Centre Management Office at Basement 3. Jewel reserves the right to change the location of the Weekly Lucky Draws without prior notice. Jewel, in its sole and absolute discretion, will determine the method of drawing the Prize winner.

3.11. All winners of the Promotion (the “**Prize Winner(s)**”) will be notified in writing by email and/or phone call using the details as stated on the Draw Card. The Prize Winners must respond in writing by email within **five (5) calendar days** from the date of the Notification, failing which the Prizes shall be treated as unclaimed and shall be deemed forfeited. Any notice given shall be deemed sufficiently served if addressed to the Prize Winner and sent by email to the email address provided on the Draw Card.

3.12. Prizes must be collected in the manner and by the date notified by Jewel, which may be changed at Jewel’s absolute discretion.

3.13. Prize Winners shall present his/her NRIC or passport for verification purposes, together with the email issued by Jewel notifying the Prize Winners, by the date notified by Jewel.

3.14. **Prize Winners shall make all necessary declaration to Jewel before accepting the Prize.**

3.15. Jewel bears no responsibility for inaccurate information provided by the Prize Winner or any non-receipt of the Prize as a result of the inaccurate information provided by the Prize Winners.

- 3.16. Each Participant represents and warrants that any personal data the participant discloses to Jewel is complete and accurate. Each Participant shall fully indemnify Jewel against any loss or damage that may result from his or her breach of this clause.
- 3.17. Jewel reserves the right to disqualify any Draw Card which does not meet the criteria set out in these Terms and Conditions.

4. PRIZES

- 4.1. The following prizes have been allocated for the Promotion (each a “Prize”, collectively the “Prizes”):
 - a. 48 sets of Apple iPhone 13 Pro 256GB.
- 4.2. Jewel shall not be liable to compensate any Prize Winner if they are unable to use the Prize or in any event whatsoever. Jewel makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions with respect to any Prize. The Prizes provided are on an “as-is” basis and Prize Winners are not allowed to select the colour of the Prize.
- 4.3. All Prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated. There shall be no refund or exchange for any partially used or unused prize.
- 4.4. Jewel reserves the right to replace or change the Prizes without prior notice.
- 4.5. Jewel shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from or in connection with the Promotion, the lucky draw and/or redemption or use of the Prizes.
- 4.6. All Prizes that remain unclaimed or unredeemed after **31 May 2022** or such other date as may be notified by Jewel, shall be forfeited. All Prize Winners whose Prizes have been forfeited hereunder shall not be entitled to any payment or compensation. Failure to respond to any notification from Jewel in relation to any Prize won, or to provide any information or material required for the redemption/collection of any Prize, shall be deemed a failure to collect/redeem such Prize. Jewel reserves the right to select another winner in Jewel’s absolute discretion, or donate any unclaimed or unredeemed Prizes to charities of its choice.
- 4.7. Jewel reserves the right to deny or claw back any Prize awarded to any winner should the winner subsequently be found to be disqualified or ineligible to participate in the Promotion. Jewel’s determination on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence and/or appeals will be entertained.
- 4.8. By accepting a Prize, each Prize Winner consents to the collection and public disclosure of the Prize Winner’s name and image recordings for publicity and/or commercial purposes in relation to any and all of Jewel promotional and marketing activities, including this Promotion. Each Prize Winner further agree to participate in any advertising, promotion, media interviews and publicity activities stipulated by Jewel in relation to the Promotion, and to provide and permit the use of their personal data for any future marketing efforts and media publicity by Jewel’s promotional and marketing activities. Accordingly, unless otherwise permitted by Jewel, failure to comply or refusal to agree with this clause shall result in disqualification and forfeiture of all relevant Prizes.

5. GENERAL TERMS & CONDITIONS

- 5.1. Minimum spend refers to the final payable amount after deducting all discounts, service charge, GST, vouchers etc.
- 5.2. Duplicated, online and handwritten receipts will not be accepted for redemption.
- 5.3. All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- 5.4. Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall.
- 5.5. Safety and health advisory regulations apply. By participating in the Promotion, you confirm that you consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>).
- 5.6. Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 5.7. The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- 5.8. By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.
- 5.9. To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport. To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- 5.10. The management reserves the right to:
 - a. Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
 - b. change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- 5.11. These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.

5.12. All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.